

Nine Reasons to Hold Regular Staff Meetings—Even When You Don't Want to Do So

By Rus Kinzinger

Well-run staff meetings provide a number of benefits for any organization, retail thrift stores included. Regular staff meetings:

1. **Contribute to a sense of oneness** among co-workers.
2. **Discourage feelings of isolation that can develop** when staff members are given routine work assignments that allow only minimal interpersonal communication during the day.
3. **Prepare staff members to step in** for colleagues when unforeseen or extended absences occur.
4. **Stimulate useful ideas** about how to deal with problems and how to improve the handling of routine situations.
5. **Provide a general understand** of what is happening in the store (or organization) as a whole, and how what each employee contributes adds value.
6. **Reduce friction by giving staff members an appropriate forum to air their differences and seek resolution.**
7. **Provide opportunity for the store manager to be better informed** about all aspects of the thrift operation.
8. **Present an excellent forum for regular staff training.**
9. **Ensure regular and effective communication.**